# **EXHIBIT 1**

SOUTHERN DISTRICT OF NEW YOR	RK	
In re: Residential Capital, LLC, et.als.		Case No.: 1:12-BK-12020(MG)
Debtors.	)	Chapter 11

DECLARATION OF KEITH PARKER-LOWE IN SUPPORT OF THE GILBERTS' MOTION FOR RECONSIDERATION OF THE MEMORANDUM OPINION AND ORDER SUSTAINING IN PART AND OVERRULING IN PART DEBTORS' OBJECTION TO PROOF OF CLAIM NO. 1984 FILED BY KATHERINE PARKER-LOWE AND PROOF OF CLAIM NO. 1991 FILED BY REX T. GILBERT, JR. AND DANIELA GILBERT

Jointly Administered

I, Keith Parker-Lowe, hereby declare as follows:

JUNITED STATES BANKRUPTCY COURT

- 1. I am a free lance consultant working on software development projects.
- I completed training for the business planning department of AETNA Life and Casualty. This course of study included calculations, financial yields, actuarial tables, compound interest tables, statistics, and financial plotting and modeling.
- I completed training for and obtained a Securities and Exchange Commission Brokers License
- 4. I was a licensed Realtor in North Carolina. The course study included not only the study of financial calculations for mortgage loans and installment loans but the actual preparation of the financial calculations required for making these loans and making accurate disclosures to consumers on these loans.
  - I completed Canon's computer programming school in 1973.
- 6. I wrote the financial programs and several operating manuals for Sharp Electronics on installment loan calculations and amortization schedules.

- 7. I have written computer programs for installment loan calculations to meet the compliance requirements of Truth in Lending for various banks and lending institutions including The Federal Land Bank, PCA and Southern National Bank and Bank of Montgomery, Bank of Raeford and NCNB.
- 8. I have written computer programs to calculate installment loans, amortization schedules, mortgage loans, APR's, and special compound interest calculations for Canon, Sharp and the Federal Reserve.
- 9. I have created and used various programs to review and check the finance charges against the stated APR, terms, interest, payments and repayment schedule.
- 10. I worked closely with the Federal Reserve to implement the Federal Truth in Lending Act and Regulation Z to assist many banks in meeting compliance requirements.
- 11. My experience in drafting and understanding compliance issues for profit sharing and various investment vehicles has proven invaluable in checking and verifying financial accounts of all types.
- 12. I previously testified on behalf of Ms. Parker-Lowe in <u>Irene Britt v. Thomas</u>

  <u>Jones</u>, 123 N.CApp. 108, 472 S.E.2d 199 (1996). This case was originally filed in Hertford County, North Carolina.
- 13. Based upon my testimony, the Court of Appeals upheld the application of monthly payments to interest first and principal second.
- 14. Since February 1990, I have reviewed numerous loan agreements, promissory notes, schedules of payments on notes, mortgages, Truth in Lending Disclosure Statements (TIL), and related documents related to actions pending in the North Carolina trial courts and before the U.S. Bankruptcy Court for the Eastern District of North Carolina.

- 15. I have reviewed ledgers, amortization schedules, repayment schedules, deeds, deeds of trust, land surveys, paper documents, and electronic records for compliance with Truth in Lending and the state usury laws.
- 16. At Ms. Parker-Lowe's request, I familiarized myself with the Gilberts' promissory note, interest only addendum to the promissory note and the federal Truth in Lending disclosure statement.
- 17. At Ms. Parker-Lowe's request, I compared the payment schedules set forth in the promissory note, the addendum to the promissory note and the one set forth in the federal Truth in Lending disclosure statement.
- 18. The payment schedule set forth in the Truth in Lending disclosure statement does not match either the promissory note or the interest only addendum to the promissory note. The disclosed payment schedule sets forth four series of payments; however, the promissory note calls for the interest rate to be subject to change at the 85<sup>th</sup> payment and then every six months thereafter for the life of the loan. The payment schedule disclosure should reflect that the monthly payments are subject to change beginning with the 85<sup>th</sup> payment and thereafter every six months. Unlike the APR, there is no tolerance for the payment schedule disclosure on the Truth in Lending disclosure statement.
- 19. From a review of the loan documents and the disclosure statement, there is no way that the lender could have known what the new interest rate was going to be at the 85<sup>th</sup> payment and at each change date thereafter. The lender did not make estimated disclosures as there is no "e" on the disclosure statement. The lender did not comply with the other requirements for making estimated disclosures. The disclosure in the payment schedule of 36 payments at \$3500.00 07/01/2013 is not correct and accurate.

20. Next, I examined the Truth in Lending material disclosures in the federal box and calculated the APR.

Table 1	Rate	Finance Charge	Amount Financed	Total of Payments
<ol> <li>Actual TILA provided</li> </ol>	7.953%	\$943,469.57	\$507,473.43	\$1,450,943.00
2. Corrected Finance Charge	7.953%	\$827,063.32	\$507,473.43	\$1,334,536.75
3. Corrections shown	9 %	1 + \$**\$\$\$\$\$. \$\$\$ \$\$\$ \$\$\$ \$\$\$ \$\$\$ \$\$\$ \$\$\$ \$	a company of the comp	
4. Differences	1.047%	\$116,496.25	Unchanged	\$116,496.25

- 21. Table 1 reflects the actual steps I took to determine the accuracy of the TIL Disclosure boxes used to display the actual Annual Percentage Rate charged, the finance charge including any prepaid finance charges, the amount financed less any prepaid finance, and the total of payments to be made. This total of payments should be the same as the schedule of payments shown in the payments listing area below these display boxes.
- 22. The first step I took was to do the simple math on the information provided in these boxes for the finance charge, amount financed and total of payments on this disclosure form. These boxes are required to add up correctly and be exact. This disclosure form is supposed to be relied upon by itself as a simple way, for a lay person understand their costs of doing this loan. There is no tolerance of error allowed in this calculation. All boxes added together correctly.
- 23. I then ran a calculation on a spreadsheet setup to calculate the finance charge based on the APR stated. I entered the data from these TIL disclosure boxes including rate, total number payments, finance charges, the amount financed and the total of payments. The spreadsheet then calculated the total finance charge and the total of all payments and compared each of the entries to the calculated amounts.

Line 1 in table 1 shows what was actually disclosed on the TIL Disclosure form. Line 2 in table 1 shows what should have been charged for the finance charge based on the rate disclosed with the same term and amount financed. In this case

there was a difference in the calculation of \$116,496.25 more than the rate should have charged at the TIL disclosure rate shown of 7.953%. This means that the finance charge was over charged by \$116,496.25.

Line 3 in table 1 shows the actual APR(9% rate) needed to charge the amount of finance charges shown on the TIL disclosure.

Line 3 in table 1 shows the overcharge of the finance charge by using the wrong APR(9% rate) that was 1.047% greater than the stated APR (rate) of 7.953%.

- There is a statutory tolerance for the APR (rate) of 1/8 of 1% above or below the 24. stated rate. The next step I calculated was the actual APR (rate) reflected in the finance charge amount disclosed. This was 9% and more than 1.047% greater than the stated APR or more than 8 times the allowable tolerance.
- The APR using the information disclosed in the TIL results in an APR of 9% 25. using the actuarial method as set out in Appendix J to Regulation Z when rounded as provided under Truth in Lending. The APR is not disclosed accurately within 1/8th of 1 percent.

This the \_\_\_\_ day of December 2013.

Keith Parker-Lowe

Hyde County, North Carolina

Sworn to and subscribed before me this day by Lath

2013

Notary Public Signature

Notary's printed or typed name:

(SEAL)

My Commission Expires: AUTHORITHUM LANGER

NOTARY PUBLIC

# EXHIBIT 2

12-12020-mg Doc 6387 Filed 01/29/14 Entered 01/29/14 17:34:12 Main Document Pg 8 of 99

UNITED STATES BANKRUPTO	CY COURT
SOUTHERN DISTRICT OF NEV	W YORK

In re: Residential Capital, LLC, et.als.	j	Case No.: 1:12-BK-12020(MG)
	)	Chapter 11
Debtors.	)	
	)	Jointly Administered

DECLARATION OF KATHERINE PARKER-LOWE IN SUPPORT OF THE GILBERTS' MOTION FOR RECONSIDERATION OF THE MEMORANDUM OPINION AND ORDER SUSTAINING IN PART AND OVERRULING IN PART DEBTORS' OBJECTION TO PROOF OF CLAIM NO. 1984 FILED BY KATHERINE PARKER-LOWE AND PROOF OF CLAIM NO. 1991 FILED BY REX T. GILBERT, JR. AND DANIELA GILBERT

- I, Katherine S. Parker-Lowe, hereby declare as follows:
- 1. I am counsel for Rex T. Gilbert, Jr. and Daniela Gilbert in the foregoing action.
- 2. On August 23, 2011, I received via Fedex a package from counsel for the defendants in the Gilbert Litigation including GMAMC. The package contained, among other things, a copy of an Adjustable Rate Note and Interest-Only Addendum to Adjustable Rate Promissory Note purportedly signed by Mr. Gilbert together with a copy of an Allonge to Note previously advanced by Deutsche Bank at the state court foreclosure hearing and a new page appended to the aforementioned documents entitled "Note Allonge." See attached
- 3. The Note Allonge shows a purported transfer by an "authorized officer of Residential Funding Corporation, LLC as attorney in fact for Deutsche Bank Trust Company Americas as Trustee for Residential Accredit Loans, Inc. Series 2006-QA6 to Deutsche Bank Trust Company Americas as Trustee for Residential Accredit Loans, Inc. Series 2006-QA6." In other words, a purported transfer by Deutsche Bank to Deutsche Bank.

- 4. The Note Allonge was not appended to the Adjustable Rate Note, Interest only Addendum to Adjustable Rate Promissory note and Allonge to Note when the purported original documents were introduced at the state court foreclosure hearing in 2009.
- 5. The last indorsement on the Allonge to Note reveals that this indorsement was purportedly made by a vice president of Residential Funding Corporation to Deutsche Bank Trust Company Americas as Trustee. The new indorsement was purportedly made by an officer of Residential Funding Company, LLC.....an entirely different entity.
- 6. On August 18, 2009, on appeal de novo of an order entered by the Hyde County Clerk of Superior Court authorizing the substitute trustee in this matter to proceed with a foreclosure sale, the superior court likewise entered an order authorizing the substitute trustee to proceed with sale.
- 7. Gilberts duly gave notice of appeal to the North Carolina Court of Appeals and posted sufficient bond to stay the order authorizing the foreclosure sale.
- 8. On May 3, 2011, the North Carolina Court of Appeals reversed the trial court's order authorizing the substitute trustee to proceed with a foreclosure sale.
- 9. On June 13, 2011, David A. Simpson, P.C. Substitute Trustee, filed a voluntary dismissal in this proceeding.
- 10. On or about March 15, 2012, David W. Neill, Attorney at Law, Rogers Townsend & Thomas, PC, Attorneys for David A. Simpson, PC, executed on behalf of David A. Simpson, PC a document entitled "Amended Notice of Substitute Trustee's Foreclosure Sale of Real Property" (hereinafter "Amended Notice") which purported to set for sale on April 17, 2012, the Gilberts' real property. (See Exhibit 3)

- 11. At the time the Amended Notice was signed by David W. Neill no Order was in effect authorizing the substitute trustee to proceed with a foreclosure sale of the Gilberts' real property.
- 12. On information and belief, a cover letter dated March 12, 2012, and signed by Andrea Montgomery, an employee of Rogers Townsend & Thomas, P.C., requested the Hyde County Clerk of Superior Court staff to stamp filed the Amended Notice, post the Amended Notice on the county courthouse bulletin board, and return the stamp filed copy to Rogers Townsend & Thomas, P.C.
- 13. On or about March 23, 2012, the cover letter, Amended Notice and a Certificate of Service were received in the Office of the Hyde County Clerk of Superior Court.
- 14. On information and belief, the Amended Notice was stamped filed, posted on the county courthouse bulletin board and the copies were returned to Rogers Townsend & Thomas, P.C.
  - 15. On March 27, 2012, I received a copy of the Amended Notice.
- 16. On March 28, 2012, I contacted the Hyde County Clerk of Superior Court to inquire whether the Amended Notice had, despite no order allowing a foreclosure sale, been posted on the courthouse bulletin board. I was informed that the Amended Notice had been posted. Upon demand, the Hyde County Clerk of Superior Court removed the Amended Notice from the county courthouse bulletin board.
- 17. I subsequently placed a call to David W. Neill at Rogers Townsend & Thomas, P.C. After asking for Mr. Neill and providing the file number, counsel was placed on hold. After more than five minutes, counsel hung up.

- 18. I called back a second time to Rogers Townsend & Thomas, P.C. After providing her name, title as Respondents' counsel, and file number, counsel again requested to speak with Mr. Neill. Counsel was sent to voice mail for Mr. Neill.
- 19. On March 29, 2012, David W. Neill left a voice mail me a message stating that "the file had been given to Mike Spicer to look into why the Amended Notice was issued." Neill further stated that "the file indicated that a voluntary dismissal had been taken last year."
- 20. On April 3, 2012, I again attempted to contact David W. Neill and Rogers Townsend & Thomas, P.C. Counsel placed nine (9) separate calls to Rogers Townsend & Thomas, P.C. each time identifying myself as counsel for Respondents, providing the file number and requesting to address the Amended Notice. Each phone call resulted in either disconnection or voice mail except for one. I spoke with a Kelly who took down the information regarding the Amended Notice and placed me on hold. Then, this call also was disconnected. When I called back to speak with Kelly, the receptionist advised that Kelly was on the phone and unavailable. When I explained that she had been on the phone with Kelly and disconnected and that Kelly may be unaware that I had been disconnected, I was again advised that Kelly was unavailable and sent into voice mail. Counsel left a voice mail message for Kelly, Paulette Myers, Mike Spicer, Andrea Montgomery and David W. Neill.
- 21. On April 11, 2012, Mike Spicer called me and advised that Rogers Townsend & Thomas, P.C. was not retained and not engaged to handle any foreclosure against Rex T. Gilbert, Jr.
- 22. David W. Neill, Rogers Townsend & Thomas, and David A. Simpson, P.C. all claim to have extensive experience in the area of foreclosure law; there is no factual basis for the

filing of the Amended Notice; and the decision of the North Carolina Court of Appeals specifically determined that the petition filed in this matter was obviously meritless.

- The parties' actions resulted in a notice of foreclosure sale of Respondents' 23. property being placed upon the county courthouse bulletin board for at least six (6) days and information being entered into the North Carolina VCAP court reporting system. This false and misleading information concerning Respondents' property was available to the general public.
- It is unclear what if any steps were taken by the parties involved to publish this 24. false and misleading notice of foreclosure sale in a newspaper published and qualified for legal advertising in the county in which the property is located. G.S. § 54-21.17.
- 25. It is unclear whether this false and misleading information has been captured by any credit reporting agencies.
- 26. It is unclear whether the parties herein would have proceeded with a sale of Respondents' property had their counsel not taken affirmative steps to have the Amended Notice removed from the county courthouse bulletin board.
- 27. At a hearing in Hyde County Superior Court related to this rouge notice of sale posting, counsel for GMAC's lawyers advised the court that GMAC had called the firm and told the firm to proceed with foreclosure. A person in the firm opened the file and found an order of sale as the top item in the file (despite two years of litigation). From there, the above recited actions were taken.

This the day of December, 2013

Katherine S. Parker-Lowe

othorino S Parker-Lone

Michan D. Palen-him

Hyde County, North Carolina
Sworn to and subscribed before me this day by Kath

Notary Public Signature

Ammission Expires: 10:13.2018

## ADJUSTABLE RATE NOTE

(LIBOR Six-Month Index (As Published In The Wall Street Journal) - Rate Caps)

THIS NOTE CONTAINS PROVISIONS ALLOWING FOR CHANGES IN MY INTEREST RATE AND MY MONTHLY PAYMENT. THIS NOTE LIMITS THE AMOUNT MY INTEREST RATE CAN CHANGE AT ANY ONE TIME AND THE MAXIMUM RATE I MUST PAY.

May 5, 2006

MCLEAN [City] VA [State]

134 West End Road, Ocracoke, NC 27960 [Property Address]

#### 1. BORROWER'S PROMISE TO PAY

In return for a loan that I have received, I promise to pay U.S. \$525,000.00 (this amount is called "Principal"), plus interest, to the order of Lender. Lender is First National Bank of Arizona

I will make all payments under this Note in the form of cash, check or money order.

I understand that Lender may transfer this Note. Lender or anyone who takes this Note by transfer and who is entitled to receive payments under this Note is called the "Note Holder."

#### 2. INTEREST

Interest will be charged on unpaid principal until the full amount of Principal has been paid. I will pay interest at a yearly rate of 7.375 %. The interest rate I will pay may change in accordance with Section 4 of this Note.

The interest rate required by this Section 2 and Section 4 of this Note is the rate I will pay both before and after any default described in Section 7(B) of this Note.

#### 3. PAYMENTS

#### (A) Time and Place of Payments

I will pay principal and interest by making a payment every month.

I will make my monthly payments on the first day of each month beginning on July 1, 2006

I will make these payments every month until I have paid all of the principal and interest and any other charges described below that I may owe under this Note. Each monthly payment will be applied as of its scheduled due date and will be applied to interest before Principal. If, on June 1, 2036, I still owe amounts under this Note, I will pay those amounts in full on that date, which is called the "Maturity Date."

I will make my monthly payments at P.O. BOX 62768, PHOENIX, AZ 85085-2768

or at a different place if required by the Note Holder.

(B) Amount of My Initial Monthly Payments See Attached Interest-Only Addendum here to and made a part here of.

Each of my initial monthly payments will be in the amount of U.S. \$4,391.32

This amount may change.

#### (C) Monthly Payment Changes

Changes in my monthly payment will reflect changes in the unpaid principal of my loan and in the interest rate that I must pay. The Note Holder will determine my new interest rate and the changed amount of my monthly payment in accordance with Section 4 of this Note.

5300000843

MULTISTATE ADJUSTABLE RATE NOTE - LIBOR SIX-MONTH INDEX (AS PUBLISHED IN THE WALL STREET JOURNAL) - Single Family - Fannie Mae UNIFORM INSTRUMENT

-838N (0210)

Form 3520 1/01

VMP MORTGAGE FORMS - (800)521-7291

Page 1 of 4

#### 12-12020-mg Doc 6387 Filed 01/29/14 Entered 01/29/14 17:34:12 Main Document Pa 14 of 99

#### 4. INTEREST RATE AND MONTHLY PAYMENT CHANGES

#### (A) Change Dates

The interest rate I will pay may change on the first day of June, 2013 , and on that day every month thereafter. Each date on which my interest rate could change is called a "Change Date." 6th

#### (B) The Index

Change Date.

Beginning with the first Change Date, my interest rate will be based on an Index. The "Index" is the average of interbank offered rates for six month U.S. dollar-denominated deposits in the London market ("LIBOR"), as published in The Wall Street Journal. The most recent Index figure available as of the first business day of the month immediately preceding the month in which the Change Date occurs is called the "Current Index."

If the Index is no longer available, the Note Holder will choose a new index that is based upon comparable information. The Note Holder will give me notice of this choice.

#### (C) Calculation of Changes

Before each Change Date, the Note Holder will calculate my new interest rate by adding two and

percentage points ( 2.750 %) to the Current three-quarters Index. The Note Holder will then round the result of this addition to the nearest one-eighth of one percentage point (0.125%). Subject to the limits stated in Section 4(D) below, this rounded amount will be my new interest rate until the next

The Note Holder will then determine the amount of the monthly payment that would be sufficient to repay the unpaid principal that I am expected to owe at the Change Date in full on the Maturity Date at my new interest rate in substantially equal payments. The result of this calculation will be the new amount of my monthly payment.

### (D) Limits on Interest Rate Changes

The interest rate I am required to pay at the first Change Date will not be greater than 13.375 % 2.750 %. Thereafter, my interest rate will never be increased or decreased on any single or less than percentage point(s) ( Change Date by more than one months. My interest rate will never be greater from the rate of interest I have been paying for the preceding 6 13.375 %, OR LESS THAN 2.750 . than

#### (E) Effective Date of Changes

My new interest rate will become effective on each Change Date. I will pay the amount of my new monthly payment beginning on the first monthly payment date after the Change Date until the amount of my monthly payment changes again.

#### (F) Notice of Changes

The Note Holder will deliver or mail to me a notice of any changes in my interest rate and the amount of my monthly payment before the effective date of any change. The notice will include information required by law to be given to me and also the title and telephone number of a person who will answer any question I may have regarding the notice.

### 5. BORROWER'S RIGHT TO PREPAY

I have the right to make payments of Principal at any time before they are due. A payment of Principal only is known as a "Prepayment." When I make a Prepayment, I will tell the Note Holder in writing that I am doing so. I may not designate a payment as a Prepayment if I have not made all the monthly payments due under this Note.

I may make a full Prepayment or partial Prepayments without paying any Prepayment charge. The Note Holder will use my Prepayments to reduce the amount of Principal that I owe under this Note. However, the Note Holder may apply my Prepayment to the accrued and unpaid interest on the Prepayment amount before applying my Prepayment to reduce the Principal amount of this Note. If I make a partial Prepayment, there will be no changes in the due dates of my monthly payments unless the Note Holder agrees in writing to those changes. My partial Prepayment may reduce the amount of my monthly payments after the first Change Date following my partial Prepayment. However, any reduction due to my partial Prepayment may be offset by an interest rate increase.

#### 6. LOAN CHARGES

If a law, which applies to this loan and which sets maximum loan charges, is finally interpreted so that the interest or other loan charges collected or to be collected in connection with this loan exceed the permitted limits, then: (a) any such loan charge shall be reduced by the amount necessary to reduce the charge to the permitted limit; and (b) any sums already collected from me that exceeded permitted limits will be refunded to me. The Note Holder may choose to make this refund by reducing the Principal I owe under this Note or by making a direct payment to me. If a refund reduces Principal, the reduction will be treated as a partial Prepayment.

5300000843

-838N (0210)

Form 3520 1/01

# 12-12020-mg Doc 6387 Filed 01/29/14 Entered 01/29/14 17:34:12 Main Document Pa 15 of 99

#### 7. BORROWER'S FAILURE TO PAY AS REQUIRED

#### (A) Late Charges for Overdue Payments

If the Note Holder has not received the full amount of any monthly payment by the end of fifteen calendar days after the date it is due, I will pay a late charge to the Note Holder. The amount of the charge will be 4.000 % of my overdue payment of principal and interest. I will pay this late charge promptly but only once on each late payment.

#### (B) Default

If I do not pay the full amount of each monthly payment on the date it is due, I will be in default.

#### (C) Notice of Default

If I am in default, the Note Holder may send me a written notice telling me that if I do not pay the overdue amount by a certain date, the Note Holder may require me to pay immediately the full amount of Principal that has not been paid and all the interest that I owe on that amount. That date must be at least 30 days after the date on which the notice is mailed to me or delivered by other means.

#### (D) No Waiver By Note Holder

Even if, at a time when I am in default, the Note Holder does not require me to pay immediately in full as described above, the Note Holder will still have the right to do so if I am in default at a later time.

#### (E) Payment of Note Holder's Costs and Expenses

If the Note Holder has required me to pay immediately in full as described above, the Note Holder will have the right to be paid back by me for all of its costs and expenses in enforcing this Note to the extent not prohibited by applicable law. Those expenses include, for example, reasonable attorneys' fees.

#### 8. GIVING OF NOTICES

Unless applicable law requires a different method, any notice that must be given to me under this Note will be given by delivering it or by mailing it by first class mail to me at the Property Address above or at a different address if I give the Note Holder a notice of my different address.

Unless the Note Holder requires a different method, any notice that must be given to the Note Holder under this Note will be given by mailing it by first class mail to the Note Holder at the address stated in Section 3(A) above or at a different address if I am given a notice of that different address.

#### 9. OBLIGATIONS OF PERSONS UNDER THIS NOTE

If more than one person signs this Note, each person is fully and personally obligated to keep all of the promises made in this Note, including the promise to pay the full amount owed. Any person who is a guarantor, surety or endorser of this Note is also obligated to do these things. Any person who takes over these obligations, including the obligations of a guarantor, surety or endorser of this Note, is also obligated to keep all of the promises made in this Note. The Note Holder may enforce its rights under this Note against each person individually or against all of us together. This means that any one of us may be required to pay all of the amounts owed under this Note.

#### 10. WAIVERS

I and any other person who has obligations under this Note waive the rights of Presentment and Notice of Dishonor. "Presentment" means the right to require the Note Holder to demand payment of amounts due. "Notice of Dishonor" means the right to require the Note Holder to give notice to other persons that amounts due have not been paid.

#### 11. UNIFORM SECURED NOTE

This Note is a uniform instrument with limited variations in some jurisdictions. In addition to the protections given to the Note Holder under this Note, a Mortgage, Deed of Trust, or Security Deed (the "Security Instrument"), dated the same date as this Note, protects the Note Holder from possible losses that might result if I do not keep the promises that I make in this Note. That Security Instrument describes how and under what conditions I may be required to make immediate payment in full of all amounts I owe under this Note. Some of those conditions read as follows:

5300000843



Form 3520 1/01

# 12-12020-mg Doc 6387 Filed 01/29/14 Entered 01/29/14 17:34:12 Main Document Pg 16 of 99

Transfer of the Property or a Beneficial Interest in Borrower. As used in this Section 18, "Interest in the Property" means any legal or beneficial interest in the Property, including, but not limited to, those beneficial interests transferred in a bond for deed, contract for deed, installment sales contract or escrow agreement, the intent of which is the transfer of title by Borrower at a future date to a purchaser.

If all or any part of the Property or any Interest in the Property is sold or transferred (or if Borrower is not a natural person and a beneficial interest in Borrower is sold or transferred) without Lender's prior written consent, Lender may require immediate payment in full of all sums secured by this Security Instrument. However, this option shall not be exercised by Lender if such exercise is prohibited by Applicable Law. Lender also shall not exercise this option if: (a) Borrower causes to be submitted to Lender information required by Lender to evaluate the intended transferee as if a new loan were being made to the transferee; and (b) Lender reasonably determines that Lender's security will not be impaired by the loan assumption and that the risk of a breach of any covenant or agreement in this Security Instrument is acceptable to Lender.

To the extent permitted by Applicable Law, Lender may charge a reasonable fee as a condition to Lender's consent to the loan assumption. Lender also may require the transferee to sign an assumption agreement that is acceptable to Lender and that obligates the transferee to keep all the promises and agreements made in the Note and in this Security Instrument. Borrower will continue to be obligated under the Note and this Security Instrument unless Lender releases Borrower in writing.

If Lender exercises the option to require immediate payment in full, Lender shall give Borrower notice of acceleration. The notice shall provide a period of not less than 30 days from the date the notice is given in accordance with Section 15 within which Borrower must pay all sums secured by this Security Instrument. If Borrower fails to pay these sums prior to the expiration of this period, Lender may invoke any remedies permitted by this Security Instrument without further notice or demand on Borrower.

CAUTION-IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.

WITNESS THE HAND(S) AND SEAL(	S) OF THE UNDERSIGNED.	
Rex T. Gilbert, JR	(Seal)	(Seal
ner 1. Gilbert, en	20.10.10.	Bollowe
	(Seal)	(Seal)
	-Borrower	-Borrowei
	(Seal)	(Seal
	-Borrower	-Borrowe
	(Seal)	(Seal
	-Borrower	-Borrowe





[Sign Original Only]

# 12-12020-mg Doc 6387 Filed 01/29/14 Entered 01/29/14 17:34:12 Main Document Pg 17 of 99

# INTEREST-ONLY ADDENDUM TO ADJUSTABLE RATE PROMISSORY NOTE

Loan	Loan Number:	5300000843	

Property Address: 134 West End Road, Ocracoke, NC 27960

THIS ADDENDUM is made this 5th day of May, 2006, and is incorporated into and intended to form a part of the Adjustable Rate Note (the "Note") dated the same date as this Addendum executed by the undersigned and payable to First National Bank of Arizona (the "Lender").

THIS ADDENDUM supersedes Sections 3(A), 3(B), 4(C) and 7(A) of the Note. None of the other provisions of the Note are changed by this addendum.

#### 3. PAYMENTS

#### (A) Time and Place of Payments

I will pay interest by making payments every month for the first 120 payments (the "Interest-Only Period") in the amount sufficient to pay interest as it accrues. I will pay principal and interest by making payments every month thereafter for the next 240 payments in an amount sufficient to fully amortize the outstanding principal balance of the Note at the end of the Interest-Only Period over the remaining term of the Note in equal monthly payments.

I will make my monthly payments on the first day of each month beginning on July 1, 2006. I will make these payments every month until I have paid all of the principal and interest and any other charges described below that I may owe under this Note. Each monthly payment will be applied as of its scheduled due date and will be applied to interest before principal. If, on June 1, 2036, I still owe amounts under this Note, I will pay those amounts in full on that date, which is called the "Maturity Date."

I will make my payments at 1165 West Alameda Drive, Tempe, AZ 85282 or at a different place if required by the Note Holder.

#### (B) Amount of My Initial Monthly Payments

Each of my initial monthly payments will be in the amount of U.S. \$3,226.57. This payment amount is based on the original principal balance of the Note. This payment amount may change.

## 4. INTEREST RATE AND MONTHLY PAYMENT CHANGES

#### (C) Calculation of Changes

Before each Change Date, the Note Holder will calculate my new interest rate by adding two and three-quarters percentage point(s) (2.750%) to the Current Index for such Change Date. The Note Holder will then round the result of this addition to the nearest one-eighth of one percentage point (0.125%). Subject to the limits stated in Section 4(D), this rounded amount will be my new interest rate until the next Change Date.

During the Interest-Only Period, the Note Holder will then determine the amount of the monthly payment that would be sufficient to repay accrued interest. This will be the amount of my monthly payment until the earlier of the next Change Date or the end of the Interest-Only Period unless I make a voluntary prepayment of principal during such period. If I make a voluntary prepayment of principal during the Interest-Only Period, my payment amount for subsequent payments will be reduced to the amount necessary to pay interest at the then current interest rate on the lower principal balance. At the end of the Interest-Only Period and on each Change Date thereafter, the Note Holder will determine the amount of the monthly payment that would be sufficient to repay in full the unpaid principal that I am expected to owe at the end of the Interest-Only Period or Change Date, as applicable, in equal monthly payments over the remaining term of the Note. The result of this calculation will be the new amount of my monthly payment. After the end of the Interest-Only Period, my payment amount will not be reduced due to voluntary prepayments.

# BORROWER'S FAILURE TO PAY AS REQUIRED

# (A) A Late Charge for Overdue Payments

If the Note Holder has not received the full amount of any monthly payment by the end of fifteen calendar days after the date it is due, I will pay a late charge to the Note Holder. The amount of the charge will be 4.000% of my overdue payment of interest during the interest-only period, 4.000% of my overdue payment of principal and interest thereafter. I will pay this late charge promptly but only once on each late payment.

- . elelon



1665 W. Alameda Drive Tempe, AZ 85282 Office (480) 224-8321 Fax 480-224-8522

## ALLONGE TO NOTE

LOAN NUMBER: 5300000843 BORROWER: Gilbert JR

IN THE AMOUNT OF: \$525,000.00

PAY TO THE ORDER OF:

First National Bank of

Nevada

WITHOUT RECOURSE BY:

ASSISTANT VICE PRESIDENT

FIRST NATIONAL BANK OF ARIZONA

Pay to The order Of

RESIDENTIAL FUNDING CORPSINATION

Without Recourse First National Bank of Nevada

Deutsche Bank National Trust Company, F/K/A Bankers Trust Company of California, N. A. as Custodian as Attorney In

Corcoran Prosident

PAY TO THE ORDER OF

Deutsche Bank Trust Company Americas as Trustee WITHOUT RECOURSE

Residential Funding Corporation

Juldy Faber, Vice President

#### NOTE ALLONGE

Note Date:

May 5, 2006

Borrower:

Rex T. Gilbert, Jr.

Address:

134 West End Road, Ocracoke NC 27960

Loan Amt:

\$525,000.00

Pay to the Order of

Deutsche Bank Trust Company Americas as Trustee for

Residential Accredit Loans, Inc. Series 2006-QA6

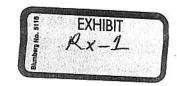
Without Recourse

By:

Lisa Magnuson, Authorized Officer

Residential Funding Company, LLC as attorney in fact For Deutsche Bank Trust Company Americas as Trustee For Residential Accredit Loans, Inc. Series 2006-QA6

# **EXHIBIT 3**



19055 -09-SP-9

# AMENDED NOTICE OF SUBSTITUTE TRUSTEE'S FORECLOSURE SALE OF REAL PROPERTY

UNDER AND BY VIRTUE of the power and authority contained in that certain Deed of Trust executed and delivered by Rex T. Gilbert, Jr. and Daniela L. Gilbert, dated May 5, 2006 and recorded on May 10, 2006, in Book No. 219, at Page 53 in the Office of the Register of Deeds of Hyde County, North Carolina; and because of default in the payment of the indebtedness secured thereby and failure to carry out and perform the stipulations and agreements contained therein and, pursuant to demand of the holder of the indebtedness secured by said Deed of Trust, the undersigned Substitute Trustee will place for sale, at public auction, to the highest bidder for cash at the usual place of sale at Hyde County Courthouse, Swanquarter, North Carolina on April 17, 2012 at 10:00 AM that parcel of land, including improvements thereon, situated, lying and being in the City of Ocracoke, County of Hyde, State of North Carolina, and being more particularly described in the above referenced Deed of Trust.

Address of property: Tax Parcel ID:

Present Record Owners:

134 West End Road, Ocracoke, NC 27960

9500-48-9384

Rex T. Gilbert, Jr.; Daniela L. Gilbert

The terms of the sale are that the real property hereinbefore described will be sold for cash to the highest bidder. A deposit of five percent (5%) of the amount of the bid or Seven Hundred Fifty Dollars (\$750.00), whichever is greater, is required and must be tendered in the form of certified funds at the time of the sale. In the event that the Owner and Holder or its intended assignee is exempt from paying the same, the successful bidder shall be required to pay revenue stamps on the Trustee's Deed, and any Land Transfer Tax.

The real property hereinabove described is being offered for sale "AS IS, WHERE IS" and will be sold subject to all superior liens, unpaid taxes, and special assessments. Other conditions will be announced at the sale. The sale will be held open for ten (10) days for upset bids as by law required. If a third party is the high bidder at the time of sale confirmation, the third party will have fifteen (15) days following the sale confirmation to remit the balance of his/her bid to the Trustee. In the sole discretion of the Trustee, an extension may be granted, but in that instance, if required by the noteholder or loan servicer, the bidder shall be required to pay per diem interest at the current rate on the note secured by the deed of trust described herein until the day he/she remits the balance of his/her bid to the Trustee.

If for any reason the Trustee is unable to convey title to this property or the sale is set aside, the sole remedy of the purchaser is the return of the deposit. Furthermore, if the validity of the sale is challenged by any party, the Trustee, in it's sole discretion, if it believes the challenge to have merit, may declare the sale to be void and return the deposit. In either event the purchaser will have no further recourse against the Mortgagor, the Mortgagee, the Mortgagee's attorney or the Trustee.



# Additional Notice Where the Real Property is Residential With Less Than 15 Rental Units:

An order for possession of the property may be issued pursuant to G.S. 45-21.29 in favor of the purchaser and against the party or parties in possession by the clerk of superior court of the county in which the property is sold. Any person who occupies the property pursuant to a rental agreement entered into or renewed on or after October 1, 2007, may, after receiving the notice of sale, terminate the rental agreement upon 10 days' written notice to the landlord. Upon termination of a rental agreement, the tenant is liable for rent due under the rental agreement prorated to the effective date of the termination.

Any person who occupies the property pursuant to a bona fide lease or tenancy may have additional rights pursuant to Title VII of 5.896 - Protecting Tenants at Foreclosure Act which became effective on May 20, 2009.

By:

Posted:		
Witness:	S.	
Assistant/Deputy Clerk of Superior Court		

David A. Simpson, P.C., Substitute Trustee

David W. Neill

Attorney at Law
Rogers Townsend & Thomas, PC
Attorneys for David A. Simpson, P.C.
Substitute Trustee
2550 West Tyvola Road
Suite 520
Charlotte, NC 28217
(704) 442-9500

# **EXHIBIT 4**

## THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NORTH CAROLINA EASTERN DIVISION NO. 4:09-CV-00181-D

REX T. GILBERT, JR. and DANIELA L. GILBERT,	)
Plaintiffs,	)
v.	)))
DEUTSCHE BANK TRUST COMPANY	))
AMERICAS, As Trustee for,	)
RESIDENTIAL ACCREDIT LOANS, INC,	)
DAVID A. SIMPSON, P.C., Substitute Trustee,	)
RESIDENTIAL FUNDING, LLC, and	)
GMAC MORTGAGE, LLC,	)
Defendants.	)
	,

## AFFIDAVIT OF THOMAS A. COX

- I, Thomas A. Cox, being duly sworn, hereby depose and say:
- 1. I am Thomas A. Cox, an attorney-at-law licensed to practice before the courts of the State of Maine (Maine Bar No. 1248) and the United States District Court for the District of Maine. I am co-counsel for the Defendant in the matter of *Federal National Mortgage Association v. Bradbury*, BRI-RE-09-65 (Me. Dist. Ct., Dist. 9, Nor. Cumb.) now pending.
- 2. In Federal National Mortgage Association v. Bradbury, id., I deposed Jeffrey D. Stephan, a Limited Signing Officer of GMAC Mortgage, LLC, on June 7, 2010 in Narberth, Pennsylvania, Pennsylvania.

3. I have in my possession the original transcript of the aforesaid deposition of Jeffrey D. Stephan and have read it. A copy of that transcript is attached to this Affidavit as Exhibit A. Said attached deposition transcript accurately sets forth the testimony given under oath in my presence by Jeffrey D. Stephan on June 7, 2010. No signature page or errata sheet for this deposition transcript has been presented or filed on behalf of Mr. Stephan

DATED: October 11, 2010

Thomas A. Cox

STATE OF MAINE CUMBERLAND, ss

Personally appeared the above signed Thomas A. Cox before me this Ith day of October, 2010 and stated under oath that the foregoing statements made by him are true of his pwn personal knowledge.

Votary Public/ Attorney at Law

1

MAINE DISTRICT COURT, DISTRICT NINE DIVISION OF NORTHERN CUMBERLAND

FEDERAL NATIONAL :
MORTGAGE ASSOCIATION : DOCKET NO.
Plaintiff : BRI-RE-09-65

V .

NICOLE M. BRADBURY :
Defendant:
and :
GMAC MORTGAGE, LLC :
d/b/a DITECH, LLC.COM :
and BANK OF AMERICA, NA:
Parties in Interest:

June 7, 2010

- - -

Oral deposition of JEFFREY D.

STEPHAN, taken pursuant to notice, was held at the law offices of LUNDY FLITTER BELDECOS & BERGER, P.C., 450 N. Narberth Avenue, Narberth, Pennsylvania 19072, commencing at 10:10 a.m., on the above date, before Susan B. Berkowitz, a Registered Professional Reporter and Notary Public in the Commonwealth of Pennsylvania.

DiscoveryWorks Global

888.557.8650

www.dw-global.com

Exhibit A

MAINE DISTRICT COURT, DISTRICT NINE DIVISION OF NORTHERN CUMBERLAND

FEDERAL NATIONAL

MORTGAGE ASSOCIATION : DOCKET NO.

Plaintiff : BRI-RE-09-65

V .

NICOLE M. BRADBURY

Defendant:

and

GMAC MORTGAGE, LLC

d/b/a DITECH, LLC.COM :

and BANK OF AMERICA, NA:

Parties in Interest:

June 7, 2010

Oral deposition of JEFFREY D. STEPHAN, taken pursuant to notice, was held at the law offices of LUNDY FLITTER BELDECOS & BERGER, P.C., 450 N. Narberth Avenue, Narberth, Pennsylvania 19072, commencing at 10:10 a.m., on the above date, before Susan B. Berkowitz, a Registered Professional Reporter and Notary Public in the Commonwealth of Pennsylvania.

1

#### APPEARANCES:

BRIAN M. FLEISCHER, ESQUIRE FLEISCHER, FLEISCHER & SUGLIA, P.C. Plaza 1000 at Main Street Suite 208 Voorhees, New Jersey 08043 (856) 489 - 8977bfleischer@fleischerlaw.com Counsel for GMAC

THOMAS A. COX, ESQUIRE LAW OFFICES OF THOMAS A. COX P.O. Box 1315 Portland, Maine 04104 (207) 749-6671tac@qwi.net Counsel for Defendant, Nicole M. Bradbury

#### VIA TELEPHONE:

JULIA G. PITNEY, ESQUIRE DRUMMOND & DRUMMOND One Monument Way Portland, Maine 04101 (207) 774-0317JPitney@ddlaw.com Counsel for GMAC and Fannie Mae

3 1 (Document marked Exhibit-1 2 3 for identification.) 4 (It is hereby stipulated and 5 6 agreed by and between counsel that 7 sealing, filing and certification 8 are waived; and that all 9 objections, except as to the form 10 of questions, be reserved until 11 the time of trial.) 12 13 JEFFREY D. STEPHAN, after 14 having been duly sworn, was 15 examined and testified as follows: 16 MS. PITNEY: I would like to 17 18 put on the record that we 19 requested a stipulation, and 20 Attorney Cox has denied our 21 request for that stipulation. And 22 that would be a stipulation that this deposition transcript be used 23 24 for this case, FNMA versus 25 Bradbury, only.

1 STEPHAN 2 MR. COX: Mr. Fleischer, we 3 understand that Julia Pitney 4 represents the plaintiff in this 5 case. Who do you represent today? MR. FLEISCHER: I believe 6 7 Ms. Pitney both represents Fannie 8 Mae and GMAC, and I am here on GMAC's behalf. 9 MR. COX: GMAC is neither a 10 11 plaintiff nor defendant in this 12 case, so we may have some issues 13 around that, but we'll cross that 14 bridge when we get to it. 15 16 EXAMINATION 17 18 BY MR. COX: 19 Mr. Stephan, for the record, 20 would you state your full name, please? 21 Jeffrey Stephan. Α. How old are you? 22 0. I am 41, in June. 23 Α. 24 You live in Sellersville, 0. 25 Pennsylvania?

```
5
1
                    STEPHAN
2
                  That is correct.
            Α.
3
                  Have you had your deposition
            0.
4
    taken previously?
5
           Α.
                  In other cases, yes.
6
                  How many other cases?
            0.
7
            Α.
                  This will be my third time.
8
            Ο.
                  What other cases were you
9
    deposed in, to your recollection?
10
                  In what kind of cases?
                  Well, can you remember the
11
12
    names of the cases?
13
            Α.
                  No, I don't.
14
            0.
                  When is the last time that
15
    you've had your deposition taken?
16
                  I would approximate two,
            Α.
17
    three months ago.
18
            Ο.
                  Was that in Florida?
19
                  No. That was in New Jersey.
            Α.
                  That would have been in
20
            0.
21
    2010?
22
            Α.
                  Yes.
23
            0.
                  Then you were deposed in
    Florida in December of 2009?
24
25
            Α.
                  That is correct.
```

```
6
1
                    STEPHAN
2
           Q.
                 When was the other
3
    deposition, the third deposition?
4
                  This one today is the third.
5
           Q.
                 Have you testified in court
6
    as a witness before?
7
           Α.
                 No.
8
                  Did you review any documents
9
    to prepare for this deposition?
10
           Α.
                  Yes.
11
                  What documents did you
           Ο.
12
    review?
13
                  I looked at the deposition
14
    that was sent to me. And I went over the
15
    Complaint with Brian.
16
                  THE WITNESS: When was that,
17
           Thursday, Wednesday?
18
                  MR. FLEISCHER: You're
19
           directed not to say anything with
20
           regard to what we spoke about,
21
           but, yes, you can answer to what
22
           you looked at.
23
                  THE WITNESS: Yes.
24
                  MS. PITNEY: I'm sorry to
25
           interrupt. I'm just having a
```

```
1
                    STEPHAN
2
           little difficulty hearing you.
3
           there any way to push the phone a
4
           little closer to Mr. Stephan?
5
                 MR. FLEISCHER: Okay. And,
6
           Julia, let me know during the
7
           course if there's still a problem.
8
                 MS. PITNEY: You were doing
9
           fine, and then it got a little
10
           fuzzy.
                 THE WITNESS: I'll talk
11
12
           louder.
13
                 MS. PITNEY: Thank you.
14
    BY MR. COX:
15
           Q. What deposition did you look
16
    at?
17
           A. The deposition for this
18
    case.
19
                 The Deposition Notice?
           0.
20
           Α.
                 Right, the Deposition
    Notice.
21
                 It was not another
22
           Ο.
    deposition transcript --
23
24
           Α.
                 No.
25
           Ο.
              -- that you were referring
```

```
8
1
                    STEPHAN
2
    to?
3
           Α.
                 No.
4
                 MR. FLEISCHER: Let him
5
           finish the question, and then
6
           respond, because it makes it
7
           cleaner for the transcript.
8
                 THE WITNESS: Thank you.
    BY MR. COX:
9
10
           0.
                What is your educational
11
    background?
                 I have a four-year degree at
12
13
    Penn State University in liberal arts.
14
           Q. When did you go to work for
15
    GMAC?
16
           Α.
                 I began work at GMAC
17
    September 30th of '04.
18
                 What was your work history,
    in a summary form, before you went to
19
    work for GMAC?
20
           A. I have done collections and
21
22
    mortgage foreclosures for other
23
    companies.
24
           Q. Who have you done mortgage
25
    foreclosure work for?
```

```
1
                    STEPHAN
2
           Α.
                 ContiMortgage, Fairbanks
3
    Capital, GMAC.
4
                 The first one, I'm not sure
           Ο.
5
    about. Is that Conti, C-O-N-T-E (sic)?
                C-O-N-T-I.
6
           Α.
7
           0.
                 What period of time did you
8
    work for ContiMortgage?
                 I began there in '92. I
9
           Α.
    believe I left there in '98.
10
11
                 What years, approximately,
    did you work for Fairbanks Capital?
12
                 '98 to '04.
13
           Α.
14
           Ο.
                 You work in the GMAC
15
    Mortgage office in Fort Washington,
16
    Pennsylvania; is that correct?
                 That is correct.
17
           Α.
18
              Approximately, how many
19
    people work in that office?
20
           Α.
              I can't estimate the number
21
    of people. I can say my department,
22
    approximately 50 to 60 people.
23
           Q.
                 What's the name of your
24
    department?
25
           Α.
                 Foreclosures.
```

1 STEPHAN 2 When you began working for Q. 3 GMAC Mortgage in 2004, what position did 4 you begin working in? 5 I was a foreclosure Α. 6 specialist. 7 0. What kinds of duties did 8 that involve? 9 That involved the day-to-day 10 handling and servicing of a portfolio of loans that fell into a foreclosure 11 12 category. 13 What kinds of duties did you Ο. 14 carry out with respect to those matters? MS. PITNEY: Object to form. 15 MR. COX: You have to 16 17 answer. 18 MS. PITNEY: You can answer 19 the question. 20 THE WITNESS: The everyday 21 servicing of the file, from contacting the attorney, supplying 22 an attorney who's handling a case 23 24 within my portfolio with any 25 information they may need, a copy

1 STEPHAN 2 of documents that may be needed 3 through a fax form or e-mail form, 4 the calculation of figures for 5 judgments, reporting sale results 6 at that time, and properly 7 conveying properties to the proper 8 departments for post sale action. BY MR. COX: 9 10 Ο. How long did you hold the position of foreclosure specialist? 11 With GMAC, three years. 12 13 So you would have assumed a 0. 14 new position sometime in 2007? 15 Α. Yes. 16 Q. What position did you assume in 2007? 17 18 I became a team lead within 19 the foreclosure department. 20 What duties did you assume as the team lead in the foreclosure 21 22 department? 23 At that time, GMAC 24 segregated our department into teams, and 25 I was put into place as the supervisor or

```
1
                    STEPHAN
2
    team lead for our bidding team, which
3
    would be a team of individuals who
4
    calculate the bids for sales.
5
           O. Calculate the bids for sales
6
    of mortgage --
7
           Α.
               Foreclosure sales.
8
                  MR. FLEISCHER: Again, let
9
           him finish the question.
    BY MR. COX:
10
11
                  Just so I can understand it,
    your role in that position was to help
12
13
    GMAC calculate what it was going to bid
14
    at any given foreclosure sale?
15
           Α.
                  That would be correct.
16
                  The foreclosure
           Q.
17
    department -- is that what it's called?
18
           Α.
                  Yes.
                  That has units within it?
19
           Ο.
20
           Α.
                  Yes.
21
                  And when you were doing the
    bidding work, what unit were you a part
22
23
    of at that time?
                  The bid team.
24
           Α.
25
           Ο.
                  How long did you serve on
```

13 1 STEPHAN 2 the bid team? 3 A. I'm going to estimate six 4 months to a year, at the most. 5 O. Does it sound roughly 6 correct that sometime in 2008, you 7 assumed a new position? 8 Α. Yes. 9 What was the next position 10 that you held after working on the bid 11 team? A. My present position, which 12 13 is the team lead of the document 14 execution team. 15 Q. Is there also a service transfer unit? 16 17 A. Yes, there is. 18 0. Are you the team lead of 19 that as well? 20 A. Yes, I am. That falls into 21 the document execution team. 22 So I talk your language, there's a foreclosure department? 23 24 Α. Yes. 25 O. And the subdivisions within

1 STEPHAN 2 documents. They fill in the blanks, they 3 stamp names. They ensure that all of the notary lines are completed properly once 4 it's returned from the notary. And that 5 6 staff also is in charge of making sure 7 they Federal Express the document back to 8 the designated attorney within our 9 network. What does the service 10 Ο. 11 transfer team do? The service transfer team 12 13 receives a list of loans from our 14 transfer management team, which is 15 located in Iowa. The service transfer team within foreclosure only handles 16 17 loans that fall into a bankruptcy or 18 foreclosure category. They prepare files 19 or CDs, and transfer them to the new 20 servicer. So they're loans that are 21 either acquired, or they're loans that 22 are being transferred to a new servicer for service. 23 24 How many employees are on Ο. 25 the document execution team?

16 1 STEPHAN 2 14. Α. 3 Including yourself? 0. 4 No; including me, 15. Α. 5 What training have you Q. received from GMAC to function in your 6 7 capacity as the team lead for the 8 document execution team? 9 MS. PITNEY: Object to form. BY MR. COX: 10 11 Let me restate the question. Have you received any training from GMAC 12 13 to use in conjunction with your 14 performance as the team lead for the document execution team? 15 16 Yes. Α. 17 What training have you 0. 18 received? 19 I received side-by-side Α. 20 training from another team lead to instruct me on how to review the 21 22 documents when they are received from my staff. 23 24 Who was that person? Q. 25 Α. That person, at the time, I

1 STEPHAN 2 believe was a gentleman by the name of 3 Kenneth Ugwuadu, U-G-W-U-A-D-U. He is no 4 longer with GMAC. 5 Q. How long did that training 6 last? 7 Α. Three days. 8 Were there any written or 0. 9 printed training materials or manuals 10 used as a part of that training? 11 Α. No. 12 Ο. Again, just so I understand 13 what your testimony was, that training 14 involved your learning how to review the 15 documents that were being processed through your hands; is that correct? 16 17 That's correct. Α. 18 Ο. What were you trained to do 19 with respect to those documents by that 20 gentleman? 21 Α. Basically, how to review the 22 system, which I already basically knew from preparing documents in my prior 23 24 position before becoming a team lead. 25 it was more or less a rehash, let's say,

```
1
                    STEPHAN
2
    or retraining, to confirm that I was
3
    looking at things correctly in the
4
    system.
5
                  When you refer to a system,
6
    you're referring to a computer system?
7
           Α.
                  Yes.
8
                  Other than what you might
9
    call it when you're not happy, does that
10
    system have a name?
                  Yes. That system is called
11
    Fiserv, F-I-S-E-R-V.
12
13
                  Have you received any
           0.
14
    training on how to use that system?
15
           Α.
                  Yes, when I was hired.
16
                  Are there any manuals or
           Q.
17
    training materials associated with your
18
    training on that system?
                  Yes, there is.
19
           Α.
20
                  Do you have those manuals in
21
    your possession?
22
                  Presently, no.
                  Do they exist in your office
23
           0.
24
    at GMAC?
25
           Α.
                  I honestly don't know.
```

```
1
                    STEPHAN
2
           Q.
                  In your role as team lead
3
    for the document execution team, do you
4
    have any duties with respect to the
5
    receipt, application, or counting for
6
    loan payments?
7
           Α.
                 No.
8
                  MS. PITNEY: Object to the
9
           form of the question.
    BY MR. COX:
10
11
              What department has that
    responsibility?
12
13
                  To my understanding, that
14
    would be customer service. And within
    customer service, I believe there is a
15
    cash unit.
16
17
           Q. Have you ever worked in that
18
    cash unit?
19
           Α.
                 No.
                 Have you ever worked in that
20
    customer service department?
21
22
           Α.
                 No.
23
                 Have you ever had any
24
    training in how that department and unit
25
    work?
```

```
1
                    STEPHAN
2
           Α.
                 No.
3
                  In your capacity as team
           Ο.
4
    lead for the document execution team, do
5
    you have any responsibility for data
6
    entry into the computer system regarding
7
    payments received by GMAC?
8
           Α.
                 No.
9
                  In your capacity as the team
10
    lead for the document execution team, do
11
    you have any role in the foreclosure
    process at GMAC, other than the signing
12
13
    of documents?
14
                  MR. FLEISCHER: Objection as
15
           to the form of the question.
16
                  THE WITNESS: Can you
17
           rephrase?
18
    BY MR. COX:
19
                  In your capacity as the team
20
    lead for the document execution team, do
21
    you have any role in the foreclosure
22
    process, other than the signing of
23
    documents?
24
           Α.
                 No.
25
           Ο.
                  I'm going to hand you what
```

## 1 STEPHAN 2 we have marked as Deposition Exhibit 3 Number 1, which is your affidavit in this 4 case, dated August 5, 2009. 5 MS. PITNEY: Excuse me, Tom. 6 This is Julia. Am I to presume 7 that this is the only exhibit 8 you're going to be introducing? 9 Because I haven't received any 10 exhibits that you plan to produce 11 at this deposition today. 12 MR. COX: I had no idea you 13 were going to be participating 14 today, Julia. MS. PITNEY: Well, I 15 16 represent the plaintiff. It 17 shouldn't come as any surprise. 18 MR. COX: We're not going to 19 have a debate on the record. 20 exhibits are here. You're welcome 21 to come see them. I had no idea that you were going to participate 22 in this fashion. 23 24 MS. PITNEY: You had no 25 idea?

1		STEPHAN
2	,	MR. COX: I'm not going to
3		have this exchange on the record
4		with you. If you want to go off
5		the record for a minute, I'll be
6		happy to do it.
7		MS. PITNEY: No, we're going
8		to stay right on the record, Tom.
9		MR. COX: That's fine.
10		MS. PITNEY: Is it your
11		intent to introduce these exhibits
12		that have not been produced to the
13		opposing party?
14		MR. COX: I'm not going to
15		respond to that. I will entertain
16		objections that you are going to
17		make. But I'm not going to
18		respond to your questions on the
19		record.
20		MS. PITNEY: I'm going to
21		object to each and every exhibit.
22		MR. COX: That's your right
23		to do that.
24	BY MR.	COX:
25		Q. I've handed you Deposition

```
1
                    STEPHAN
2
    Exhibit Number 1, Mr. Stephan. Is that a
3
    document signed by you?
4
                 Yes, that is my signature.
           Α.
5
           Q.
                 And that's dated August 5,
    2009?
6
7
           Α.
                  That is correct.
8
                 Do you have any memory of
    signing that document?
9
10
                 No, I do not.
                 MS. PITNEY: I'd like to
11
12
           take a brief break and speak with
13
           Attorney Fleischer separately.
14
           There's no question pending.
15
                  (Whereupon, a short recess
           was taken.)
16
17
                 MR. COX: I gather you have
18
           something you want to say on the
           record, Julia?
19
20
                 MS. PITNEY: Yes. I object
21
           to not being provided copies of
22
           the documents that you intend to
           introduce in this deposition. And
23
24
           in an effort to make things more
25
           efficient, my proposal is that --
```

1 STEPHAN 2 I understand there's not a large 3 number of documents. I propose 4 that we have Attorney Fleischer 5 fax them to me, or e-mail, in 6 bulk, or we're going to have to 7 stop. I would object. And each 8 time I'm going to stop and have 9 each document sent to me. 10 MR. COX: Your objection is 11 noted. 12 MR. FLEISCHER: Why don't we 13 at least just deal with the one 14 document that's in front of us at 15 this point, which is the affidavit, and then we'll address 16 17 each one as they come up. 18 MS. PITNEY: Fair enough. 19 BY MR. COX: 20 Mr. Stephan, you've testified that in addition to yourself, 21 22 there are 14 other employees in your document execution team. 23 24 Α. That is correct. 25 0. You have a title of limited

```
1
                    STEPHAN
2
    signing officer; is that correct?
3
                 That is correct.
4
                 How long have you been a
           0.
5
    limited signing officer for GMAC
6
    Mortgage?
7
           Α.
              I'm going to estimate, two
8
    years.
9
                 Are there any other limited
           0.
10
    signing officers among the 14 people on
11
   your team?
12
           Α.
                No, not amongst my 14
13
   people.
14
              Exhibit-1, on the bottom of
           Ο.
15
    the first page, says: I have under my
    custody and control the records relating
16
17
    to the mortgage transaction referenced
18
   below.
19
                 What records does GMAC
20
    maintain with respect to mortgage
21
    transactions?
                 MS. PITNEY: Object to the
22
           form.
23
24
                  THE WITNESS: Please
25
           rephrase.
```

```
1
                    STEPHAN
2
    BY MR. COX:
3
                 What records does GMAC
           Ο.
4
    maintain with respect to mortgage loans?
5
                 We keep our records for the
6
    foreclosure department and the rest of
7
    the company on our Fiserv system for
8
    availability throughout our company.
9
                 Do paper records exist
10
    anywhere within GMAC Mortgage?
11
                 Yes, they do.
                 Where do they exist?
12
           0.
13
                  I believe they are housed
14
    either in our Iowa office or in
15
    Minnesota, or with any of our custodians
16
    involved within the company.
17
           Q. Do you have any
18
    responsibilities for making entries in
19
    the Fiserv system?
20
           Α.
                 Other than just usual notes,
21
    no.
                 What kind of usual notes do
22
           0.
23
    you enter?
24
                 MS. PITNEY: Object. I'm
25
           objecting to the form of the
```

## 1 STEPHAN 2 question. And, furthermore, I'm 3 objecting to the extent that 4 you're basically asking him an 5 incredibly broad-based question 6 here, Tom. If you want to ask him 7 about this case and any entries he 8 made with respect to this case, then that's fine. But your 9 10 question is pretty sweeping there. 11 BY MR. COX: 12 What is your usual business 13 practice and routine with respect to 14 making usual notes in the Fiserv system? 15 Α. If a customer were to call 16 in, I would make a note in our computer 17 system. 18 Do customers call you in 19 your capacity as team lead for the 20 document execution team? 21 No, they do not. So if that's the only kind 22 of notes that you would make in the 23 24 system, is it fair to say that you don't 25 make notes in that system?

```
1
                    STEPHAN
2
                  That would be correct.
           Α.
3
                  And you have no role in the
           0.
4
    entry of any other data into that system;
5
    isn't that correct?
6
           Α.
                  That is correct.
7
           0.
                  What department maintains
8
    that system?
9
                  MR. FLEISCHER: Objection as
           to form.
10
    BY MR. COX:
11
              Do you know what department
12
13
    maintains that system?
14
                  The system is used by the
           Α.
15
    entire company.
16
                  Do you know what department
           Q.
17
    maintains the security for that system?
18
           Α.
                  The IT department.
                  Where is that located?
19
           0.
20
           Α.
                  Throughout the entire
21
    country.
22
                  Do you know what department
    makes entries into that system?
23
24
           Α.
                  Numerous departments.
25
           Ο.
                  Do you know what departments
```

```
1
                    STEPHAN
2
    have the ability to change entries in
3
    that system?
4
                  Nobody has the ability to
           Α.
5
    change an entry in the system, as far as
6
    a note would go.
7
                  What do you mean by that?
           0.
8
           Α.
                  Such as if a customer calls
9
    in, you type in the system. Once you
10
    type it, it's entered.
11
                 Does GMAC keep a paper
12
    record of loan payments made by mortgage
13
    customers?
14
           Α.
                  I do not know.
15
           0.
                  I think you said that the
16
    cash department receives payments --
17
    customer payments; is that correct?
18
                  To my knowledge, yes.
           Α.
19
                  That's the department that
20
    you've said you have not worked in; is
    that correct?
21
                  That is correct.
22
23
           0.
                  So you don't have firsthand
24
    knowledge about how it operates; is that
25
    correct?
```

```
1
                    STEPHAN
2
           Α.
                  That is correct.
3
                  MS. PITNEY: Object.
4
    BY MR. COX:
5
                 Do you have any knowledge
6
    about how the data relating to those
7
    payments are entered into the system?
8
           A. I do not have that
9
    knowledge.
10
                 Do you have any knowledge
11
    about how GMAC ensures the accuracy of
    the data entered into the system?
12
13
           Α.
                 No, I do not.
14
                 Do you have any knowledge as
           0.
15
    to what measures GMAC takes to preserve
    the integrity and security of the system?
16
17
                 No, I do not.
           Α.
18
                  MS. PITNEY: Object to the
19
           form of that question.
    BY MR. COX:
20
21
                  In your capacity as team
22
    lead for the document execution team,
    what kinds of documents do you sign?
23
24
           Α.
                  The types of documents I
25
    sign are assignments of mortgage,
```

1 STEPHAN 2 numerous types of affidavits, deeds that 3 need to be done post sale, a substitution 4 of trustees. And that covers it in a 5 general span. 6 You said you sign a variety Ο. 7 of affidavits. What kinds of affidavits 8 do you sign? 9 I sign judgment affidavits 10 for judicial foreclosure actions. I will sign an affidavit verifying military 11 duty. I sign affidavits in reference to 12 13 -- if GMAC has exhausted all options 14 through lost mitigation upon reviewing 15 notes in our Fiserv system. That's a 16 general description of different types of affidavits. 17 18 Your document execution team 19 provides documents for foreclosures in what states? 20 21 Throughout the country. Α. 22 Are there other document execution teams within the GMAC system? 23 24 I believe our bankruptcy 25 unit also has a document execution team.

```
1
                    STEPHAN
2
           Q.
                  That's the only other
3
    document execution team that you're aware
4
    of?
5
           Α.
                  To my knowledge, yes.
6
                  When you referred in one of
           0.
7
    your answers a few moments ago to
8
    judgment affidavits, are you referring to
9
    the type of affidavit in front of you, as
10
    Deposition Exhibit-1?
11
                  That is a similar type of
    affidavit, yes. This states Affidavit in
12
13
    Support of the Plaintiff's Motion for
14
    Summary Judgment.
15
           Ο.
                  Have you received any
    training regarding the summary judgment
16
17
    process in judicial foreclosure states?
18
           Α.
                  No.
19
                  Do you have any knowledge as
20
    to what a summary judgment affidavit is
    used for in the State of Maine?
21
22
                  MR. FLEISCHER: Objection as
           to form.
23
24
    BY MR. COX:
25
           0.
                 Would you please answer the
```

```
1
                   STEPHAN
2
    question?
3
                 To my knowledge, a borrower
           Α.
4
    would have filed a contested answer. And
    this would be our next step within the
5
   process, to confirm the amount that is
6
7
    due to support the summary judgment.
8
                 Do you understand how the
9
    affidavit is used, that is, Deposition
10
    Exhibit Number 1?
11
                 MS. PITNEY: Objection.
12
           Tom, you're getting dangerously
13
           close here to the privileged area.
14
           I mean, this affidavit, in itself,
15
           was prepared in preparation for
16
           litigation -- in litigation; not
17
           even preparation for it, but
18
           during litigation.
                 MR. COX: I have not the
19
20
           slightest interest in getting into
21
           attorney/client privilege. I'll
           rephrase the question.
22
23
    BY MR. COX:
24
              Do you have any knowledge of
           0.
25
    how summary judgment affidavits are used
```

```
1
                   STEPHAN
2
    transfer team as an additional
3
    responsibility; other than document
4
    execution, no.
5
                 In your usual business
           0.
6
   practice as a team lead for the document
7
    execution team, how does a summary
8
    judgment affidavit come to you, such as
9
    the one that is Deposition Exhibit Number
10
    1?
11
                 MS. PITNEY: Objection.
           Tom, if you'd like to ask him
12
13
           about how this specific affidavit
14
           came to him, that's fine. But,
15
           again, you're asking way too
           broad.
16
17
   BY MR. COX:
18
             Do you know how this
19
    specific affidavit got to you, Mr.
20
    Stephan?
21
                 We have a process in place
22
    that if our attorney network needs an
    affidavit, they will upload it into our
23
24
    system, which is called LPS. We have
25
    another system, which is a communication
```

```
1
                    STEPHAN
2
    tool, between our attorneys. They load
3
    it into a process called signature
4
    required.
5
                 MS. PITNEY: Jeff, I'm going
6
           to interrupt you right there. To
7
           the extent that this answer or
8
           anything else that you say has to
9
           do with your communication between
10
           you and your attorney -- GMAC and
11
           its attorney, it's attorney/client
12
           privilege.
13
                  THE WITNESS: So I won't
14
           answer.
15
                 MR. COX: Well, let's go
           back and ask the question again.
16
                 MS. PITNEY: He's answered
17
18
           the question. He gets the
19
           affidavit from the attorney.
20
    BY MR. COX:
21
                 What is the LPS system?
           0.
22
                  That is a communication tool
23
    with our attorney network.
24
                  Is LPS a separate company?
           0.
25
           Α.
                 Yes.
```

```
1
                    STEPHAN
2
                  MS. PITNEY: Objection.
                                            The
3
           means by which he communicates any
4
           details about -- the means by
5
           which he communicates with his
6
           attorneys is privileged.
7
    BY MR. COX:
8
           Ο.
                What does LPS do?
9
                  MS. PITNEY: I'm going to
10
           object again on privilege grounds.
           Same objection. Do not answer
11
12
           that question.
13
                  THE WITNESS: Okay.
14
    BY MR. COX:
15
           Ο.
                  Is the source of what you
    know about what LPS does based upon any
16
17
    communication that you've had with
18
    lawyers?
19
                  Sorry. Please rephrase
20
           I don't understand your question.
21
                 Do you know what LPS does
           Ο.
    with respect to documents processed by
22
    your unit?
23
24
                 MS. PITNEY: Objection.
25
           Same objection.
```

```
1
                   STEPHAN
                 MR. COX: He can answer that
2
3
           yes or no.
4
                 THE WITNESS: I still don't
5
           understand what you're asking.
    BY MR. COX:
6
7
           0.
              You've mentioned LPS.
8
                 Right.
           Α.
9
           Ο.
                 That's a separate company;
10
    is that correct?
11
                 It's a system that we have
    acquired from a company by the name of
12
13
    Fidelity, in order to have communication
14
   between our attorneys.
15
           Ο.
              Do you have any memory of
    specifically receiving Deposition
16
17
    Exhibit-1?
18
           Α.
               No.
                 Again, I'm asking you, based
19
20
    upon that, to describe what the usual
21
    business practice is within your unit, as
    far as how affidavits, such as Deposition
22
    Exhibit-1, come to you.
23
24
                 Our attorney will load it to
25
    the LPS system. Members of my team will
```

```
1
                   STEPHAN
2
    print it. Other members will prepare it.
3
    The figures have already been loaded from
4
    our network of attorneys. So my team
    does not have any input on the affidavit,
5
6
    other than filling in my name. They
7
    bring it to me. I review it against our
8
    Fiserv system, execute it, hand it back.
9
    They get it notarized. It's Federal
10
    Expressed back to the individual attorney
11
    asking.
12
                 Do you keep a log of any
13
    sort of what documents you execute?
14
                 MS. PITNEY: I'm sorry.
                                           Can
15
           you repeat the question, Tom?
16
           could not hear that.
17
    BY MR.
          COX:
18
           Ο.
                 Do you keep a log of any
19
    sort of what documents you execute?
20
                 MS. PITNEY: Objection.
21
           Work product. Any type of log
22
           that he keeps relative to these
           affidavits is prepared in
23
24
           preparation for litigation; to the
25
           extent that one even exists.
```

```
1
                    STEPHAN
2
                 MR. COX: He can answer the
3
           question of whether or not he
4
           keeps a log, before I ask him what
5
           goes into the log.
6
                 MS. PITNEY: Fine.
7
                 THE WITNESS: No, I don't
8
           have a loq.
    BY MR. COX:
9
10
           Ο.
                 Does anybody keep a log of
11
    what documents you sign?
                 MS. PITNEY: Object to the
12
13
           form of that question.
14
                 THE WITNESS: Please
15
           rephrase.
16
    BY MR. COX:
17
                 Do you know if anybody keeps
           0.
18
    a log of what documents you execute?
19
                 We have notaries in our
           Α.
20
    department, approximately six, who keep a
21
    log for what they notarize.
                 These are notaries within
22
           Ο.
    your department?
23
                 That is correct.
24
           Α.
25
           Ο.
              As I understand it, the
```

```
1
                    STEPHAN
2
    first step is, in your department, a
3
    document comes in on the LPS system from
4
    the outside lawyer; is that correct?
5
                 That is correct.
           Α.
6
                 And then an employee in your
           0.
7
    department prints it out; is that
8
    correct?
                 That is correct.
9
           Α.
10
                 And then you said that the
11
    employee prepares the document. What
    does that mean?
12
13
                 MS. PITNEY: Objection.
                                            The
14
           document is prepared for
15
           litigation. It is privileged.
           How it is prepared is privileged.
16
17
           Do not answer that question.
18
    BY MR. COX:
19
                 Do your employees have any
    direct communication with outside
20
21
    counsel?
22
                 Yes, through the LPS system.
                  MS. PITNEY: Objection.
23
           and what he communicates with his
24
25
           attorney is privileged, Tom.
```

```
1
                    STEPHAN
2
                 MR. COX: I haven't asked
3
           for the content. I asked if it
4
           happens.
5
    BY MR. COX:
6
           Q. Would you answer the
7
    question, please?
8
                 Yes, through the LPS system.
9
                 Is anything done to a
           Ο.
10
    document submitted to the LPS system by
11
    an outside lawyer before it reaches your
12
    hands?
13
                 MS. PITNEY: Objection.
14
           Preparation of the document is
15
           privileged. It's for litigation.
16
           Do not answer the question.
    BY MR. COX:
17
18
                Is the document that is
    received in the LPS system from outside
19
20
    counsel presented to you in exactly the
    form that it is received in from outside
21
22
    counsel?
23
                 MS. PITNEY: Objection.
24
           Same objection.
25
                 MR. COX: Is it an
```

```
1
                    STEPHAN
2
           objection, or are you instructing
3
           him not to answer?
4
                  MS. PITNEY: I'm instructing
5
           him not to answer, to the extent
6
           you're asking him questions about
7
           a document that was prepared
8
           specifically during the course of
9
           litigation. It's protected by
10
           privilege, and you can't ask him
11
           questions about it.
    BY MR. COX:
12
13
           Ο.
                 Deposition Exhibit-1 has
14
    your name stamped on it with a stamp; is
15
    that correct?
                That is correct.
16
           Α.
17
                  And below your name, the
           0.
18
    words "limited signing officer" appear;
    is that correct?
19
20
           Α.
                 That is correct.
21
           0.
                 Who puts that stamp on these
    affidavits?
22
23
           Α.
                 My team.
24
                  On this particular
           Ο.
25
    affidavit, your name and title is stamped
```

```
1
                    STEPHAN
2
    twice on the first page, and once on the
3
    signature page for you; is that correct?
4
                  That is correct.
           Α.
5
           Ο.
                  And then it's stamped again
6
    on the notary page; is that correct?
7
           Α.
                  That is correct.
8
                  So as I understand it, an
           0.
9
    affidavit, such as Deposition Exhibit-1,
10
    is initially prepared by outside counsel?
                  MS. PITNEY: Objection.
11
12
    BY MR. COX:
13
           Ο.
                  Is that correct?
14
                  Yes, that is correct.
           Α.
15
           0.
                  Does anybody on your team
16
    verify the accuracy of any of the
    contents of the affidavit before it
17
18
    reaches your hands?
19
                  MS. PITNEY: Objection
20
           again. How the document is
21
           prepared -- you can ask him
22
           questions about the document and
           what's stated in the document.
23
24
           The preparation of the document,
25
           which is prepared for litigation,
```

```
1
                    STEPHAN
2
           is privileged. Do not answer the
3
           question, Jeff.
4
    BY MR. COX:
5
              Mr. Stephan, do you recall
6
    testifying in your Florida deposition in
7
    December, with regard to your employees,
8
    and you said, quote, they do not go into
9
    the system and verify the information as
10
    accurate?
11
                 That is correct.
12
                 MS. PITNEY: I'm sorry.
13
           Tom, could you please repeat what
14
           you just said? I just couldn't
15
           hear.
                 MR. COX: Quote: They do
16
17
           not go into the system and verify
18
           the information as accurate.
19
    BY MR. COX:
20
           Ο.
                 Is that correct?
21
                 That is correct.
           Α.
22
                 MR. FLEISCHER: Tom, can you
           reference what litigation that was
23
24
           in, do you know?
25
                 MR. COX: The Florida case
```

```
1
                    STEPHAN
2
    month?
3
                 I do not recall. I'm going
           Α.
4
    off of numbers within the past month or
5
    so.
6
                 Have those numbers gone down
           0.
7
    in the past month or so?
8
                  There has been a decrease.
           Α.
9
                 Back in December, were you
           Ο.
10
    signing in the range of 10,000 documents
11
    a month?
12
                  I may have been.
13
           0.
                 Back in August of 2009,
14
    roughly, how many documents a month were
15
    you signing?
16
           A. I cannot estimate. I don't
17
    know.
18
           Ο.
                 Do you believe that it was
19
    more or less than the number you were
20
    signing in December?
21
                  I'm going to assume, more.
           Α.
22
                  And on a given day, I
    understand an employee brings you a group
23
24
    of documents for you to sign; is that
25
    correct?
```

## 1 STEPHAN 2 That would be correct. Α. 3 Roughly, how many are 0. 4 brought to you in a group, on average? 5 Throughout a day, I believe 6 we are averaging approximately 400 new 7 requests coming in from our attorney 8 network. So I would say approximately 9 400 per day. 10 This sounds very basic. 11 But, physically, are you handed a pile of 100 documents, 300 documents? How does 12 13 that work? 14 They bring them to me in Α. 15 individual folders from each one of the 16 members of my team. I do not count how 17 many are in the files. 18 So each team employee has a folder of document; is that correct? 19 That is correct. 20 Α. 21 0. When you receive a summary 22 judgment affidavit to be signed by you, is it accompanied by any other documents 23 24 relating to the loan? 25 MS. PITNEY: Objection. The

```
1
                    STEPHAN
2
           document is prepared for
3
           litigation. And anything he does
4
           when he's preparing it is
5
           privileged.
                 MR. COX: Are you telling
6
7
           him not to answer?
8
                 MS. PITNEY: I am. Tom, if
9
           you want to ask him about general
10
           procedures, which you have been,
11
           then I'm not going to object as
12
           much. But if you want to ask him
13
           about what goes into preparing a
14
           document that was used for summary
15
           judgment, that's clearly prepared
           for litigation, and it's
16
17
           privileged and protected.
18
                 MR. COX: I think you
19
           haven't heard my question, Julia.
           I'll state it again.
20
21
    BY MR. COX:
22
                 When you receive a summary
    judgment document for your execution, is
23
24
    it accompanied by any other documents?
25
                 MS. PITNEY: My objection is
```

```
1
                    STEPHAN
2
           -- you can answer that question,
3
           Jeff.
4
                  THE WITNESS: There are
5
           times when it has the Complaint
6
           connected. There are times when
7
           it is brought to me just as the
8
           affidavit.
    BY MR. COX:
9
10
                 When you say that there are
    times when it comes to you with a
11
    Complaint connected, you mean attached as
12
13
    an exhibit?
14
                  Such as this one, yes.
15
           0.
                  When you say "this one,"
    you're referring to Deposition Exhibit-1?
16
17
                 Yes, that is correct.
           Α.
18
                 Deposition Exhibit-1 has
    several exhibits attached to it; is that
19
20
    correct?
21
                  MS. PITNEY: Could you
22
           please tell me what the exhibits
           that are attached are, because I
23
24
           don't have the benefit of having
25
           them in front of me?
```

1		STEPHAN
2		THE WITNESS: Exhibit-A is a
3		copy of the note and the
4		MR. COX: Julia, this is
5		your summary judgment affidavit.
6		MS. PITNEY: I'm not
7		doubting that it is. I just don't
8		know what these other exhibits
9		attached are.
10		MR. COX: Don't you have
11		your copy?
12		MS. PITNEY: You're the one
13		verifying if they're the same as
14		the one I'm looking at, Tom.
15		THE WITNESS: Exhibit-B is
16		the mortgage. Exhibit-C is the
17		assignment of note and mortgage.
18		Exhibit-D I believe we're
19		looking at the demand, or the
20		breach letter. And those are the
21		four documents that are connected
22		to this affidavit of summary
23		judgment.
24	BY MR.	COX:
25		Q. In your usual practice, are

```
1
                    STEPHAN
    those exhibits attached to the affidavit
2
3
    at the time that you sign them?
4
                 MS. PITNEY: Objection.
5
           You're asking about a document
6
           that was prepared by an attorney.
7
           Anything that comes with it that
8
           he's asked to review is
9
           privileged -- the communication
10
           between a client and an attorney.
11
           Do not answer the question.
12
    BY MR. COX:
13
              Mr. Stephan, would you
           Ο.
14
    please look at Paragraph 3 of Exhibit-1.
15
    Do you see there the statement: That a
    true and correct copy of which is
16
    attached hereto is Exhibit-A?
17
18
                 Where are you looking?
19
                  Paragraph 3. Do you see
           Ο.
20
    that statement?
21
                 Yes, I do.
           Α.
22
                 When you sign an affidavit
    such as Exhibit-1, are the exhibits
23
24
    attached to it?
25
                 MS. PITNEY: Objection.
                                            Α
```

1 STEPHAN 2 document that's provided to him by 3 an attorney is privileged. 4 MR. COX: Are you telling 5 him not to answer that question? 6 MS. PITNEY: Yes. I'll say 7 again, Tom, if you would like to 8 ask him about the facts that are 9 in the affidavit, the details 10 about this loan -- which I might remind you involves a woman by the 11 12 name of Nicole Bradbury -- then 13 I'm sure Jeff will answer your 14 question? 15 MR. COX: Well, he has the affidavit in front of him in this 16 case. And the affidavit which he 17 18 swore to says a true and correct 19 copy of the note is attached to 20 it. And I'm asking him if that 21 document was attached to it at the time that he signed it. 22 BY MR. COX: 23 24 Would you please answer that 0. 25 question?

54 1 STEPHAN 2 Α. To my knowledge, I do not 3 recall. 4 Is it your usual business 0. 5 practice to have exhibits attached to 6 affidavits that you sign? 7 Α. Yes. 8 0. All exhibits? 9 MS. PITNEY: Object to form. 10 THE WITNESS: I do not know. 11 BY MR. COX: 12 When you sign a summary 13 judgment affidavit, do you check to see if all the exhibits are attached to it? 14 15 Α. No. 16 Q. Does anybody in your 17 department check to see if all the 18 exhibits are attached to it at the time 19 that it is presented to you for your 20 signature? 21 Α. No. 22 When you sign a summary judgment affidavit, do you inspect any 23 exhibits attached to it? 24 25 Α. No.

```
1
                    STEPHAN
2
                 MS. PITNEY: Could you
3
           repeat the question, Tom? Did you
4
           say -- or can you have it read
5
           back, please?
6
                 (Whereupon, the pertinent
7
           portion of the record was read.)
8
                 MS. PITNEY: Object to the
           form.
9
    BY MR. COX:
10
11
                 What happens to an affidavit
    in your department after you sign it?
12
13
                 MS. PITNEY: Objection.
14
           What happens to the document
15
           afterwards is -- it's in the
           course of litigation. The same
16
17
           objection as I said before. Where
18
           it goes is privileged.
19
                 MR. COX: Where it goes is
           not a communication. It is not
20
21
           privileged.
                 MS. PITNEY: You don't know
22
23
           that.
                 MR. COX: Pardon me?
24
25
                 MS. PITNEY: You don't
```

```
1
                    STEPHAN
2
           necessarily know that.
3
                 MR. COX: The physical
4
           movement of a document is not a
5
           communication. It's a fact.
6
    BY MR. COX:
7
           0.
                 My question to you is, where
8
    does a summary judgment go after you sign
    it?
9
10
           Α.
                 After I sign it, it
11
    handed back to my staff. My staff hands
    it to a notary for notarization. It is
12
13
    then handed back to my staff. They send
14
    it back to the network attorney
15
    requesting any type of affidavit.
16
                So you do not appear before
           Q.
17
    the notary; is that correct?
18
           Α.
                 I do not.
19
                 What does your staff do with
           0.
20
    a summary judgment affidavit, such as
    Deposition Exhibit-1, after it receives
21
22
    it back from the notary?
23
                 They go into our LPS system,
24
    close out process, stating it's being
25
    sent back to --
```

1 STEPHAN 2 MS. PITNEY: Objection. 3 Sorry. I don't mean to interrupt 4 you, Jeff. I'm going to instruct 5 you not to answer anything else, 6 because you've already testified 7 that the LPS system is the means 8 by which you communicate with your 9 attorney. The attorney/client 10 communication is privileged. So 11 don't continue to answer the 12 question. 13 Actually, if there is no 14 question, pending, I'd like to 15 take a brief break to discuss something with Brian Fleischer. 16 17 (Whereupon, a short recess 18 was taken.) 19 BY MR. COX: 20 Mr. Stephan, do you recall 21 testifying in your Florida deposition in 22 December that you rely on your attorney network to ensure that the documents that 23 24 you receive are correct and accurate? 25 Α. That is correct.

```
1
                    STEPHAN
2
           Q.
                 And is that, in fact, the
3
    case?
4
                 Yes.
           Α.
5
                 And your department does not
           Q.
6
    do any independent accuracy check of
7
    those records; isn't that correct?
8
                 MR. FLEISCHER: Objection as
9
           form.
10
                 THE WITNESS: Can you
11
           rephrase?
12
    BY MR. COX:
13
           0.
                 Your department does not do
14
    any independent check of the accuracy of
15
    the information on the summary judgments
    coming to you; isn't that correct?
16
17
                 I review, quickly, the
           A .
18
    figures. Other than that, that's about
19
    it.
20
                 Do you recall testifying in
21
    your Florida deposition in December, that
22
    the affidavits that you sign are not
    based upon your own personal knowledge?
23
24
                 I do not recall.
25
                 MS. PITNEY: Objection to
```

```
1
                   STEPHAN
2
           the form.
3
    BY MR. COX:
4
                 You do not recall that?
           0.
5
                 I do not recall.
           Α.
6
                 When you receive a summary
           Ο.
7
    judgment affidavit from one of your staff
8
    members, what do you do with it?
              I will first review it
9
10
    against our computer system, which is
11
    Fiserv, in general terms, to verify that
    the figures are correct. And then I will
12
13
    execute it and hand it back to my staff
14
    to have it notarized.
15
           Q.
                 You say "in general terms"
    you review it. What do you mean?
16
17
                 MS. PITNEY: Objection.
18
                 THE WITNESS: I compare the
19
           principal balance. I review the
           interests. I take a look at the
20
21
           late charges. I look at the
22
           outstanding escrow amounts. When
           I say "general terms," I mean I'm
23
24
           not looking at the escrow and
25
           breaking it down to the penny.
```

```
1
                    STEPHAN
2
           I'm saying, yes, it looks correct
3
           in my computer system.
4
    BY MR. COX:
5
           0.
                 Is there anything else that
6
    you look at in your computer system when
7
    you're signing a summary judgment
8
    affidavit?
9
                 MS. PITNEY: I'm sorry.
10
           couldn't hear the last part of
11
           that.
12
    BY MR. COX:
13
                 Is there anything else that
           0.
14
    you look at in your computer system at
15
    the time that you sign a summary judgment
    affidavit?
16
17
           A. The only other thing I
18
    can --
                 MS. PITNEY: One second.
19
20
           Are we talking about the computer
21
           system, the communication system?
22
           I just was asking for
           clarification of --
23
24
                 MR. COX: Let me clarify it.
25
                 MS. PITNEY: What computer
```

61 1 STEPHAN 2 communication system Tom was 3 asking him about. 4 BY MR. COX: 5 You testify that you go into 6 the First Serve (sic) system; is that 7 correct? 8 Yes, Fiserv. Α. 9 Ο. Fiserv. Do you go into any 10 other computer system at the time that you're signing a summary judgment 11 affidavit? 12 13 Α. No. 14 And you just testified that 15 you look at principal, interest, late charges and escrow; is that correct? 16 That is correct. 17 Α. 18 Is there anything else that 19 you look at in your computer system when 20 you're signing a summary judgment affidavit? 21 22 The only thing I review, other than that, is who the borrower is. 23 24 When you receive a summary Ο. 25 judgment affidavit to sign, do you read

```
1
                    STEPHAN
2
    every paragraph of it?
3
                 No.
           Α.
4
                 What do you read?
           Q.
                  I look for the figures.
5
           Α.
6
                  That's all that you look at
           Ο.
7
    when you sign a summary judgment
8
    affidavit?
9
           Α.
              Yes, to ensure that the
10
    figures are correct.
11
                  Is it fair to say then that
12
    when you sign a summary judgment
13
    affidavit, you do not know what it says,
14
    other than what the figures are that are
    contained within it?
15
16
                  MR. FLEISCHER: Objection as
17
           to form.
18
                  MS. PITNEY: Objection to
19
           the form of the question.
20
                  THE WITNESS: Please
21
           rephrase.
    BY MR. COX:
22
23
           Ο.
              It fair to say that when you
24
    sign a summary judgment affidavit, you
25
    don't know what information it contains,
```

```
1
                    STEPHAN
2
    other than the figures that are set forth
3
    within it?
4
                  Other than the borrower's
           Α.
5
    name, and if I have signing authority for
6
    that entity. That is correct.
7
                  The practice that you've
           0.
    just described for signing summary
8
9
    judgment affidavits is the practice that
10
    you use signing all summary judgment
11
    affidavits that you handle; is that
12
    correct?
13
                  MR. FLEISCHER:
                                   Again, I'm
14
           going to object to the form of the
15
           question.
    BY MR. COX:
16
17
           Ο.
                  Is that correct?
18
                  The practice that I use for
19
    summary judgment affidavits is the same
20
    practice that I use for all affidavits.
21
                 And that's the one that
22
    you've just described?
23
           Α.
                 Yes.
24
                  Is any part of your
           0.
25
    compensation at GMAC Mortgage tied to the
```

```
1
                    STEPHAN
2
    volume of documents that you sign?
3
           Α.
                  No.
4
                  Is any part of your
           0.
5
    compensation tied to the volume of
6
    documents that your department processes?
7
           Α.
                  No.
8
                  Is it your understanding
9
    that the process that you follow in
10
    signing summary judgment affidavits is
11
    in accordance with the policies and
    procedures required of you by GMAC
12
13
    Mortgage?
14
           Α.
                  Yes.
15
           0.
                  Does GMAC do any quality
    assurance training for your department?
16
17
           Α.
                  Presently, no.
18
           Ο.
                  Has it in the past?
19
                  I do not know.
           Α.
20
           0.
                  You don't recall any?
21
                  I never received any.
           Α.
22
                  Do you have any memory of
    checking the numbers on the Bradbury
23
24
    affidavit that's in front of you as
25
    Deposition Exhibit-1?
```

```
1
                    STEPHAN
2
    judgment affidavits that you sign?
3
                 I do not know.
           Α.
4
                 MS. PITNEY: In all of them,
           or in this one?
5
6
                 MR. COX: In any of them.
7
                 THE WITNESS: I don't know.
8
    BY MR. COX:
9
                 Based upon your testimony,
10
    Mr. Stephan, is it correct that when you
11
    sign a summary judgment affidavit, such
    as Deposition Exhibit-1 that is in front
12
13
    of you, you don't know whether any
14
    portion of it is true, other than the
15
    paragraph containing the numbers that
16
    you just described; is that correct?
17
                 MS. PITNEY: Object to the
18
           form. Tom, are you asking him
           about this affidavit?
19
                 MR. COX: Well, he's
20
21
           testified that doesn't recall
22
           signing this particular affidavit,
23
           so that was not my question. Let
24
           me restate it.
25
    BY MR. COX:
```

## 1 STEPHAN 2 Q. In your practice of signing 3 summary judgment affidavits, Mr. Stephan, 4 is it correct that they always have a paragraph containing the numbers of the 5 6 amounts claiming to be due? 7 Α. That would be correct. 8 And is it correct that when Ο. 9 you sign those affidavits, you don't know 10 whether any other part of the affidavit 11 is true or correct? Please advise me. What do 12 13 you mean by "any other part"? 14 Any other paragraph, other Ο. 15 than the one containing the numbers. 16 I review it for the due Α. date, if that's included in there. 17 18 Ο. So all of them --So that would be the 19 Α. 20 numbers. So other than the due date 21 Ο. and the balances due, is it correct that 22 23 you do not know whether any other part of 24 the affidavit that you sign is true? 25 Α. That could be correct.

```
1
                    STEPHAN
2
                  Is it correct?
           Q.
3
           Α.
                  That is correct.
4
                  And isn't it also correct
           0.
5
    that you do not check the numbers on
6
    every single summary judgment affidavit
7
    that you sign?
8
                 That is not correct.
           Α.
9
                  You check every single one?
           0.
10
           Α.
                  Yes.
                 How long does it take you,
11
12
    on average, to process the execution of a
13
    summary judgment affidavit?
14
                  MS. PITNEY: Object to the
15
           form.
16
                  MR. COX: Please answer.
17
                  THE WITNESS: Anywhere from
18
           five to 10 minutes, off the top of
19
           my head.
                  MR. COX: If we can take a
20
21
           break. I may be done, but we can
           take a break for five minutes.
22
23
                  (Whereupon, a short recess
24
           was taken.)
25
    BY MR. COX:
```

```
1
                    STEPHAN
2
                 Mr. Stephan, referring you
           Q.
3
    again to the bottom line on Page 1 of
4
    Exhibit-1, it states: I have under my
5
    custody and control, the records relating
6
    to the mortgage transaction referenced
7
    below.
8
                  It's correct, is it not,
9
    that you did not have in your custody any
10
    records of GMAC at the time that you
    signed a summary judgment affidavit?
11
                  MS. PITNEY: Objection to
12
13
           the form.
14
                  THE WITNESS: I have the
15
           electronic record. I do not have
16
           papers.
17
    BY MR. COX:
18
           0.
                 You have access to a
19
    computer. Is that what you mean?
20
           Α.
                 Yes.
21
                 You have no control over
           0.
22
    that system, do you?
23
                  MR. FLEISCHER: Objection as
           to form.
24
25
    BY MR. COX:
```

```
1
                    STEPHAN
2
                You have no control over
           Q.
3
    that Fiserv computer system, do you?
4
                 No, I do not.
           Α.
5
                 And someone else within GMAC
           Q.
    is responsible for ensuring the accuracy
6
7
    of that system; isn't that correct?
8
           Α.
                That would be correct.
9
                  MR. COX: I have no further
10
           questions.
11
                  MR. FLEISCHER: We're done,
12
           Julia, unless you have something
           to add.
13
14
                  MS. PITNEY: No.
15
                  (Witness excused.)
16
17
                  (Whereupon, the deposition
18
           concluded at 11:45 a.m.)
19
20
21
22
23
24
25
```

```
71
1
2
             I N D E X
3
   Testimony of: Jeffrey Stephan
4
   By Mr. Cox . . . . . . . 4
5
б
7
8
               EXHIBITS
9
10
   NO. DESCRIPTION PAGE
11
12
          Affidavit
                                   3
13
   1
14
             August 5, 2009
15
16
17
18
19
20
21
22
23
24
25
```

I have read the foregoing transcript of my deposition given on June 7, 2010, and it is true, correct and complete, to the best of my knowledge, recollection and belief, except for the corrections noted hereon and/or list of corrections, if any, attached on a separate sheet herewith. JEFFREY STEPHAN Subscribed and sworn to before me this \_\_\_\_ day of \_\_\_\_, 2010. Notary Public 

```
73
1
2
                  CERTIFICATE
3
           I HEREBY CERTIFY that the witness
4
    was duly sworn by me and that the
    deposition is a true record of the
5
    testimony given by the witness.
6
7
8
9
10
           Susan B. Berkowitz, a
11
           Registered Professional Reporter
           and Notary Public
           Dated: June 9, 2010
12
13
14
15
16
17
18
                  (The foregoing certification
19
    of this transcript does not apply to any
20
    reproduction of the same by any means,
    unless under the direct control and/or
21
    supervision of the certifying
22
23
    reporter.)
24
25
```